

Diploma of Management (BSB51107)

Preferred pathways for candidates considering this qualification include:

- having achieved Certificate IV in Frontline Management or other relevant qualification or
- having vocational supervisory or management experience without formal qualification

Requirements: 8 units at level 5

Workplace Effectiveness

BSBWOR501A Manage personal work priorities and professional development

BSBWOR502A Ensure team effectiveness

BSBMGT502B Manage people performance

BSBMGT516A Facilitate continuous improvement

Project Management

BSBPMG510A Manage projects

Customer Service

BSBCUS501A Manage quality customer service

Financial Management

BSBFIM501A Manage budgets and financial plans

Occupational Health and Safety

BSBOHS509A Ensure a safe workplace



NSW Vocational
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